

General Terms and Conditions

- 1) Customer has an opportunity during the winter ski season 2011/12 to buy a ski ticket (hereinafter referred to as "Skipass") for prices specified in a price list. The price list is issued by ORAVA SKIPARK, a.s. , Široká 381, 027 41, Oravský Podzámok, Identification number: 44 716 028, incorporated in Companies register kept by District court of Zilina, Section: Sa, Insertion No.: 10675/L (hereinafter referred to as "skipark") for the winter ski season 2011/12
- 2) Sale of the Skipass is performed by cash payment to cash-desk or through direct debit payment cards: EURO-CARD, MASTER CARD, MAESTRO, VISA, VISA ELECTRON, MASTERCARD ELECTRONIC, Diners Club International, and AMERICAN EXPRESS.
- 3) Check your cash at the cash desk. Skiresort staff does not assume a responsibility for the financial difference found outside the cashier.
- 4) In case a customer requests a cash voucher when buying a skipass, he/she shall inform a service staff about this fact prior to issuing the skipass. In case the customer requests a cash voucher after the skipass was issued, he/she shall be given only a supplementary bill. This document can't be used as valid tax document and for accounting purposes the skipass shall be attached to this supplementary bill.
- 5) Skipasses valid for 3 out of 5 days and 5 out of the 7 days are sold on smart cards, covered by a deposit of 5 EUR. Used Smart cards can be returned during opening hours at the Ski resort cashier. The deposit for the smart card will be returned only for undamaged and fully functional cards.
- 6) Children under 5 years accompanied by an adult have a right for a free transport.
- 7) Customers above 60 years or with valid ZTP and ZTPS card have a right to apply for the skipass labeled "Senior"
- 8) Children from 6 years to 12 years have a right to apply for the skipass labeled "Kids". Adults that are asking for Ski pass for kids shall do that personally with a child.
- 9) Children from 13 years to 19 years have a right to apply for the skipass labeled "Junior".
- 10) Customers can buy skipasses labeled "Senior", "Kids", "Junior" only for themselves.
- 11) Before applying for skipass labeled "Senior", "Kids" or "Junior" customers shall show the following documents: children under 12 years: a valid insurance card; juniors from 13 years to 19 years: a valid insurance card or ID; and seniors: valid ZTP,ZTPS cards and ID.
- 12) Skipass discounts:
 - 12.1 The customers with valid ITIC, ISIC and EURO 26 cards have also a right to apply for skipass "Junior", but only for one day tickets or multi day tickets. When buying "Junior" skipass customers shall show to staff in charge the following: ITIC, ISIC and EURO 26 and identity card.
 - 12.2 ORAVAPASS cardholders have a right for a 15 % discount but only for one day and multi day tickets.
 - 12.3 Discounts for groups: 10% and each 21st person for free, discounts apply for groups with at least 20 people only when buying skipasses for the whole group at once. When using this kind of discount, you are not allowed to get any additional discounts. When buying skipasses for the organized group it is necessary to provide name list of all group members with the stamp of the organization.
 - 12.4 A combination of discounts is not allowed. The most advantageous price is valid for the customer.
- 13) Ski resort reserves the right to change tariffs for transport tickets.
- 14) Insurance is not included in the price of ticket.
- 15) Operating hours:
 - 15.1 Operating hours of the chairlift depend on the wind or snow conditions: from 8:30 to 15:30
 - 15.2 From 16:00 to 8:00 slopes are CLOSED! There is an imminent danger of injury caused by cables from snow cannons and snow machines, mostly those with rope drums.

15.3 Information about the current snow conditions or wind conditions and operating hours are made available daily at the cash desk, or on the website: www.kubinska.sk, and at phone number +421 915 595 311.

15.4 The ski resort reserves the right to limit the transport capacity according to the current capacity utilization rate and weather conditions

16) Lost or theft: With lost or theft of the skipass no refund is provided.

17) Refund of transportation:

17.1 The consumer does not have any right for the refund of transportation in case of operation being suspended due to extraordinary circumstances which are beyond the effective control of the operator, and which could not be avoided even in cases of taking all possible measures (e.g. Force majeure)

17.2 Ski resort does not provide any additional extension, exchange or changing of the skipass.

18) Notes:

18.1 By buying skipass, the customer is obliged to follow the instructions of authorized employee from the ski resort, conditions of carrier and White code, in case of breaching any of them, an employee in charge is allowed to take away the skipasses and discard them without any refund of paid amount of money or any part of it.

18.2 Visitors of the ski resort move around the resort at their own responsibility and are obliged to follow the instructions of staff at the ski resort.

18.3 If an authorized employee of the ski resort finds out that the skipass is used by an unauthorized person, or in case of non-transferable skipass a person is not listed as a valid skipass holder, the authorized employee shall take away and discard them without any refund of paid amount of money or any part of it.

18.4 Non-transferable skipasses are valid only with the ID card. Non-transferable skipass can be used only by the person listed as the owner of the ski pass.

18.5 All skipasses except for transferable season tickets are non-transferable.

18.6 For transport, use only the skipasses purchased from official outlets at the ski resort. Skipasses purchased or received from other persons are not valid and when trying to use them they will be taken away without any compensation. The visitor is obliged to show a valid skipass in case of request by an authorized employee.

If an employee finds out that the client uses an invalid or improperly discounted ticket, this ticket will be taken away without any refund.

WHITE CODEX

CODE OF BEHAVIOR ON SKIING TRACK.

Consideration of other participants Everyone on the skiing track is obliged to behave in such way that he/she shall not endanger health or life, or shall not cause damage to him/her or to other person.

Speed control and the way of skiing Skiers have to adjust the speed and the method of skiing to their actual skills, conditions and weather.

Selection of the skiing direction Skier in behind must select his skiing direction in such way that he shall not endanger the skier skiing in from of him. The skier skiing behind the other skier must keep sufficient distance leaving the skier in from of him free area for direction and method of skiing.

Overtaking Overtaking may be done from the right side as well as from the left side in such way that the skier being overtaken must have sufficient area for direction and method of skiing.

Entry onto the track and start after stopping Skier that enters the skiing track or wants to continue in skiing after stopping is obliged to make certain of the fact that no other person is approaching from above or from beneath to avoid endangering himself or other person.

Stopping and waiting Skier is not allowed to stop and wait unreasonably on narrowed and blind parts of the skiing track. Skier that felled down must leave such place as fast as he can.

Ascent and descent Person ascending or descending the skiing track must use the track-side.

Observance of markings Skier must observe the marking on the skiing track..

Providing of assistance The skier is obliged to provide assistance during accident on the skiing track and to announce the accident to authorized person. (Accidents must be reported to an authorized person such as Mountain Rescue Service or Resort employees).

Safety of the skiing equipment Skier is allowed to use the skiing equipment only in status assured by producer for safe usage of the product and assured against self-acting release of the skis or other part of the skiing equipment.

PROVISION OF PERSONAL DETAILS People who witness to or are actively involved in an accident must give their identity to the Mountain Rescue Service or resort employees.

ENTERING THE CLOSED SKI SLOPES before and after the lift operation hours is strictly forbidden - there is danger of injuries from piste-grooming machines having a cable winch

Every attendant of the skiing track is obliged to observe the rules of behavior on skiing track and these are obligatory for each visitor. Every skier is using the track on his own risk and before usage he must consider his capabilities related to the track status, weather conditions and number of skiers. The skiing track operator is qualified to prohibit activities on the skiing track to such person that does not observe the code of behavior on the skiing track. Employees of cableway lines, operator's controlling and persons authorized by operator are qualified to prohibit the activities from side of operator.